



QUALITY POLICY

Optilan implements a systematic approach to Quality Management which provides the framework to understand our customer's needs; and deliver products and services that satisfy those needs within the laws and regulations of the countries in which we operate, and to appropriate client, industry, national and where applicable, international standards including ISO9001:2015.

Specifically, Optilan strives to:

- Ensure that our Quality Policy and standards are understood at all levels in Optilan.
- Provide strong, visible leadership in all business areas in relation to Quality Management practices.
- Document roles and responsibilities at all levels of the organisation.
- Provide the resources, training, and competence assessments necessary for effective delivery of this Policy.
- Identify, investigate, and correct Quality issues and take the appropriate action to prevent re-occurrence.
- Measure appraise and report on Quality performance.
- Identify and assess business risks and opportunities, including planned changes.
- Set objectives and achievable targets, which promote and deliver continual improvement in business performance.
- Maintain open communication with all interested parties and evaluate customer satisfaction.
- Engage with suppliers and sub-contractors who endeavour to ensure that their Quality standards match our own.
- Achieve continual improvement through a cycle of audit and review, and,
- Periodically review the suitability and effectiveness of this Policy, our management systems, objectives and targets.

This Policy statement is applicable to all Optilan Companies, Subsidiaries, Branch operations and is available to all interested parties.



Bill Bayliss

Group Chief Executive Officer | Optilan

(On behalf of the Optilan Board)

Date: 6th July 2020